

## **WATERGUARD SERVICES LIMITED 24 MONTH MANUFACTURER'S WARRANTY TERMS & CONDITIONS**

Thank you for choosing Waterguard Services Limited, please read the terms of warranty below.

If items purchased become defective under normal operating conditions, within 2 years of purchase, it will be repaired or replaced free of charge in conformity with the terms here in and with those of our standard terms and conditions of sale.

The guarantee covers both materials and workmanship to repair the faulty goods (at no time is installation of any purchased product covered under this warranty), and the repair shall be carried out free of charge. We reserve the right to exchange the product with a like for like replacement if the product cannot be repaired economically. Packaging, installation costs and any other costs or risks indirectly related to the actual repair, are not included in the warranty services, and will be charged.

The warranty is available to any person who legally obtained the product. Subject as mentioned above, the product will be repaired or replaced free of charge. These rights in no way interfere with or otherwise affect the right of the product under the applicable legal provisions.

### **Conditions of Warranty**

Any claim under this warranty must be accompanied by the following information:

1. Registered name and address
2. Proof of purchase documentation
3. The product serial number

If this information cannot be provided, or if the product has been modified or altered in any way since the date of purchase, Waterguard Services Limited reserves the right to refuse repair of the product under the terms of the warranty.

The warranty does not cover:

- I. Alterations of the product, and normal maintenance and adjustments, including periodic "check-ups" mentioned in the manual used with the product.
- II. Damage to the product caused by inadequate or improper repairs carried out by any person or entity which is not authorised by the manufacturer to perform warranty services on its behalf.
- III. Damage to the product caused by negligence, accidents, modifications, defective installation, customer instruction or misuse.
- IV. Damage to the product caused by fire, immersion in water, lightening, earthquakes, or any other cause beyond the control of Waterguard Services Limited.
- V. The product, from which any of the serial numbers has been removed, modified or defaced.
- VI. Warranty invalid on any Waterguard controller used in conjunction for the measurement and isolation of water that is not supplied by the Seller.